

NORTHSTAR SYSTEMS

CLIENT INTELLIGENCE

Quarterly Business Review

A customer-facing quarterly review summarizing outcomes, service performance, risks, opportunities, and the next-quarter roadmap.

PREPARED FOR

Aperture Mobility

Northstar Systems · Mara Klein · 4 August 2026



Contents

Document contents

PERFORMANCE

74%

Current period

CHANGE

+12%

Against baseline

CONFIDENCE

High

Evidence reviewed

Executive takeaway

Summarize progress against client priorities, the most important result, and the action leadership should endorse.

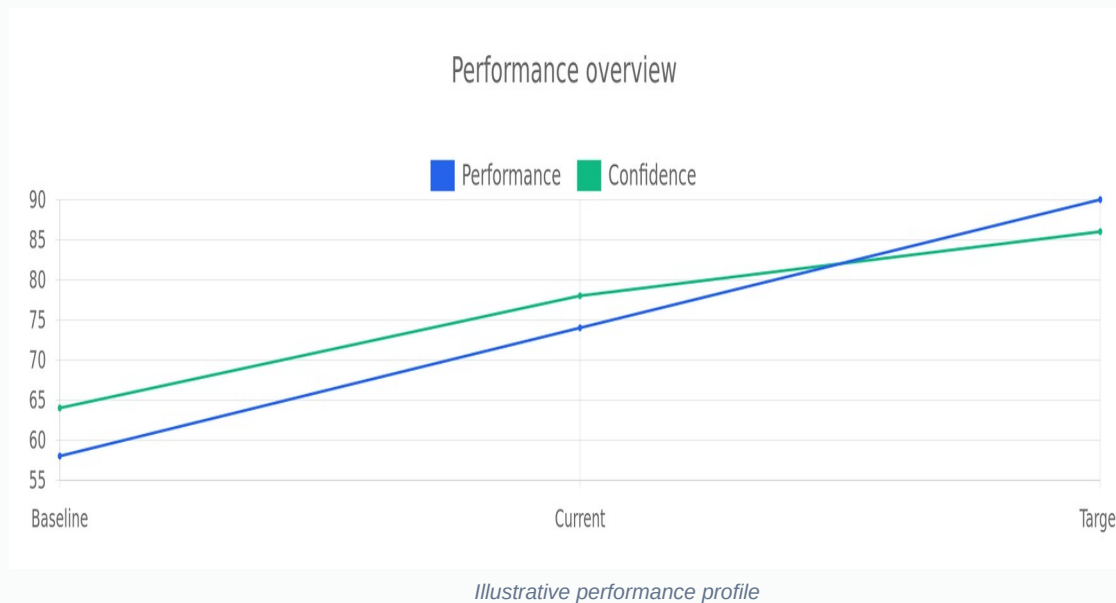
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Owner	Mara Klein
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Status	Ready for review



Outcomes delivered

Connect completed work to customer value using evidence, adoption, quality, speed, and financial impact.

- Confirm the responsible owner and decision deadline.
- Record evidence, assumptions, and dependencies explicitly.
- Convert the agreed outcome into a trackable next action.



Service performance

Report agreed service measures, trends, exceptions, root causes, and corrective actions.

Deliverable	Scope	Owner	Target
Service performance	Agreed client outcome	Mara Klein	4 August 2026
Review and handover	Evidence and acceptance	Client team	To be confirmed



Risks and decisions

Make current risks, constraints, requested decisions, owners, and target dates explicit.

- Confirm the responsible owner and decision deadline.
- Record evidence, assumptions, and dependencies explicitly.
- Convert the agreed outcome into a trackable next action.

Opportunities

Prioritize optimization, expansion, automation, and adoption opportunities based on demonstrated value.

Deliverable	Scope	Owner	Target
Opportunities	Agreed client outcome	Mara Klein	4 August 2026
Review and handover	Evidence and acceptance	Client team	To be confirmed

Next-quarter roadmap

Translate priorities into committed initiatives, milestones, owners, dependencies, and success measures.

- Confirm the responsible owner and decision deadline.
- Record evidence, assumptions, and dependencies explicitly.
- Convert the agreed outcome into a trackable next action.