NORTHSTAR SYSTEMS

CLIENT INTELLIGENCE

Quarterly Business Review

A customer-facing quarterly review summarizing outcomes, service performance, risks, opportunities, and the next-quarter roadmap.

PREPARED FOR

Aperture Mobility

Northstar Systems · Mara Klein · 4 August 2026

Document contents

PERFORMANCE
74%
Current period

CHANGE
+12%
Against baseline

CONFIDENCE
High
Evidence reviewed

Executive takeaway

Summarize progress against client priorities, the most important result, and the action leadership should endorse.

Document control	Detail
Owner	Mara Klein
Reference	NS-005-2026
Effective date	4 August 2026
Status	Ready for review

Outcomes delivered

Connect completed work to customer value using evidence, adoption, quality, speed, and financial impact. **Review record:** Assign the owner, evidence, dependencies, decision date, and next action.



Figure 1: Illustrative performance profile

Service performance

Report agreed service measures, trends, exceptions, root causes, and corrective actions.

Deliverable	Scope	Owner	Target
Service performance	Agreed client outcome	Mara Klein	4 August 2026
Review and handover	Evidence and acceptance	Client team	To be confirmed

Risks and decisions

Make current risks, constraints, requested decisions, owners, and target dates explicit. **Review record:** Assign the owner, evidence, dependencies, decision date, and next action.

Opportunities

Prioritize optimization, expansion, automation, and adoption opportunities based on demonstrated value. **Review record:** Assign the owner, evidence, dependencies, decision date, and next action.

Next-quarter roadmap

Translate priorities into committed initiatives, milestones, owners, dependencies, and success measures. **Review record:** Assign the owner, evidence, dependencies, decision date, and next action.